



Patient Consultation MYTH BUSTER



Myth

- Sale of Sandiway surgery forced by need to release Dr N Matthews equity following retirement
- Sandiway surgery is a valuable asset that the partners wish to release
- Sandiway surgery has now closed

Response

- Not true, Dr Matthews has already received his equity
- Sandiway surgery has a mortgage, the property has been valued at £200k and any equity released will be reinvested into the practice
- No Sandiway surgery is open as usual





Patient Consultation FEEDBACK



- Survey sent to every household with a registered patient residing in the home, 10,400 surveys were distributed
- 1,443 responses received
- 751 respondents from postcode CW8 2
- 15% response rate





Patient Consultation FEEDBACK

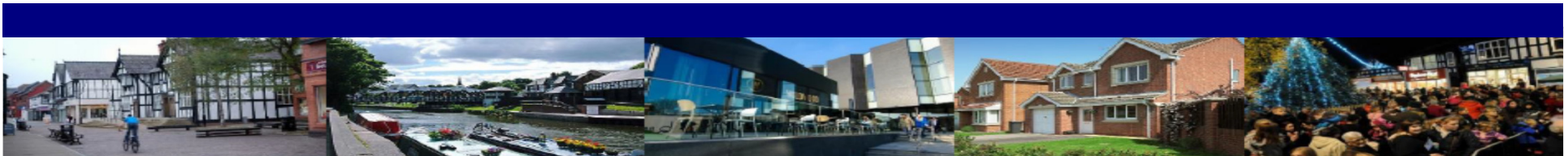


All respondents

- 53% (769) responses did not support our plan
- 41% (598) responses supported our plan
- 5% (76) responses did not answer the question

CW8 2 respondents

- 79% (595) responses did not support our plan
- 16% (119) responses supported our plan
- 5% (37) responses did not answer the question





Patient Consultation



	Age Range				
	under 16	16-24	25-49	50-69	70 and over
All respondents	495 13%	248 6%	727 19%	1220 32%	1158 30%
CW8 2	330 15%	154 7%	493 23%	595 27%	605 28%
Registered Population of Sandiway & Cuddington Area	716 19%	255 7%	1062 28%	989 26%	725 19%





Patient Consultation

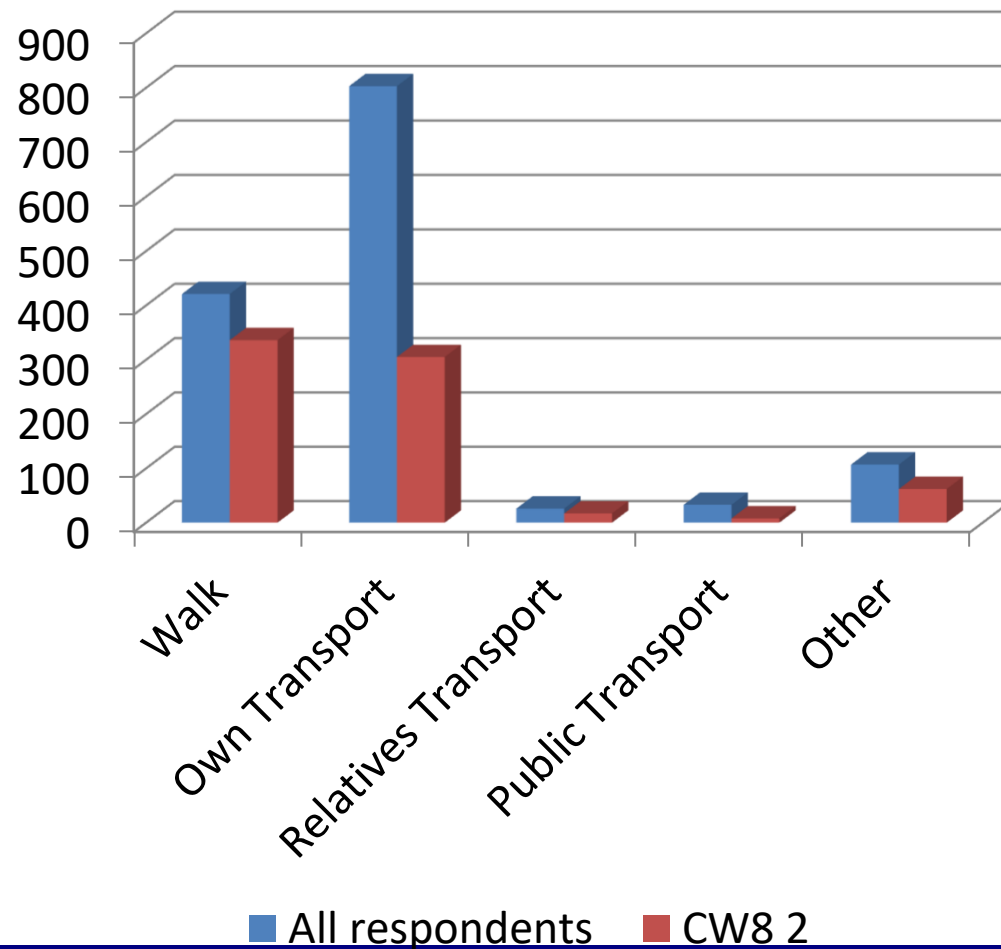


Getting to your surgery

For CW8 2 respondents there is a small difference between respondents saying that they walk and use their own transport to travel to the GP surgery.

Half of the respondents giving an 'Other' response stated that they used own transport and another form of transport

Compared to the stark contrast in the general population of which the majority of respondents use their own transport to get to the GP surgery.





Patient Consultation



Surgeries in the area, distance given is from Sandiway Surgery

Surgery	Distance from Sandiway (miles)	Currently accepting patients
Weaverham	1.8	Yes
Firdale	3	Yes
Kingsmead	3.1	Yes
Oakwood	3.1	Yes
Danebridge	3.7	Yes
Watling Street	3.7	Yes
Brookside	3.9	Yes
Witton Street	4.1	Yes
The Weaver Vale	4.2	Yes
Dene Drive, Winsford Practices	6.6	Yes

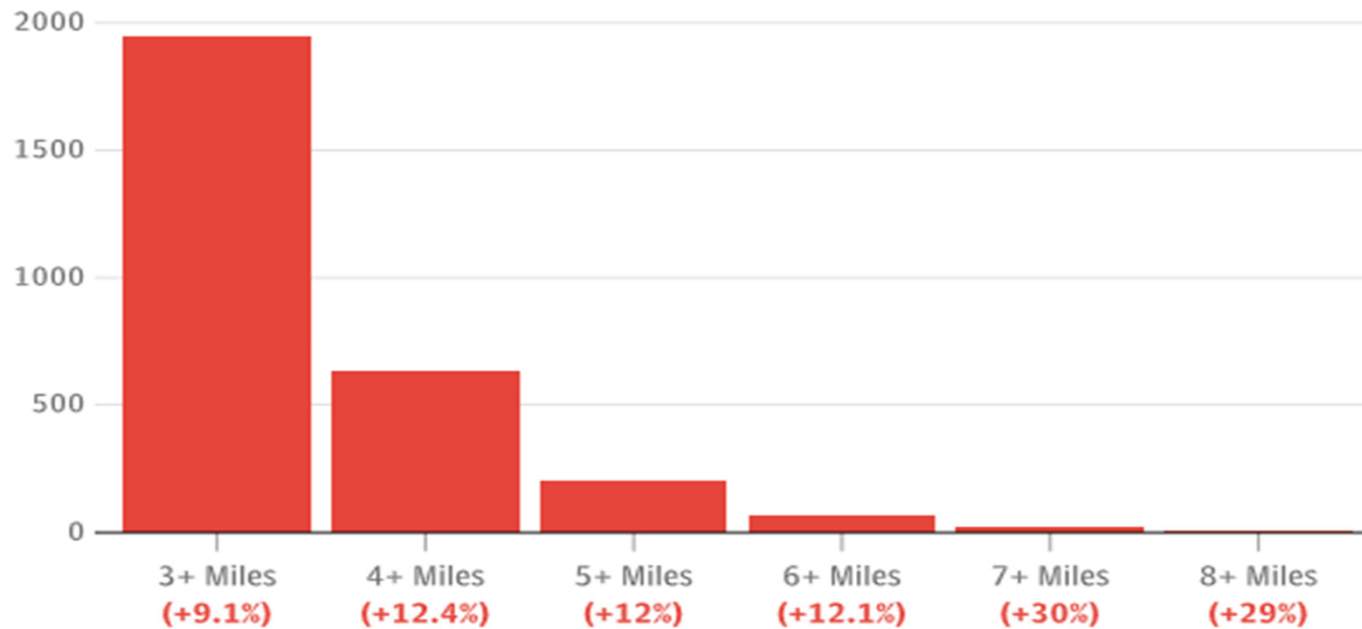




Patient Consultation



Towns and villages are facing longer journeys to their nearest GP
Distance to nearest GP - towns/villages in 2019 (% change on 2017)



SOURCE: TELEGRAPH ANALYSIS OF NHS CHOICES AND OPENSTREETMAP DATA



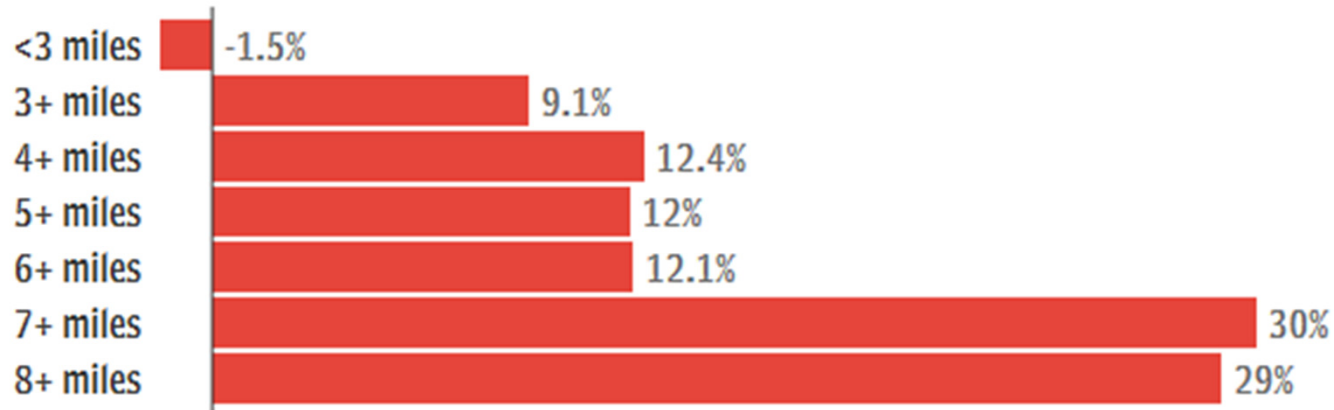


Patient Consultation



Hundreds of towns and villages are facing longer journeys to their nearest GP

Number of villages/towns by distance to nearest GP, % change 2017-19



DATA: NHS CHOICES/TELEGRAPH





Patient Consultation

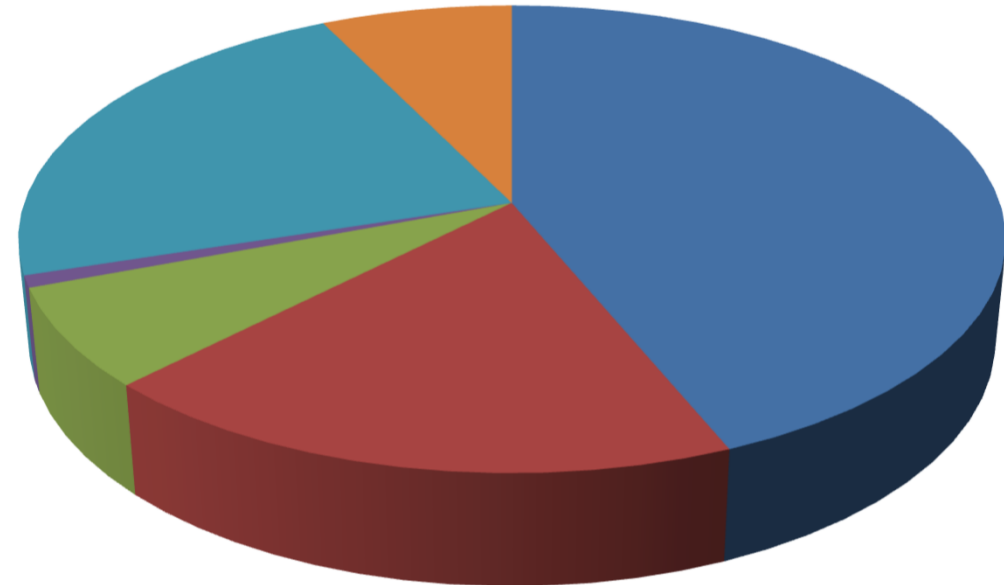


Frequency of attendance by CW8 2 respondents

1% (6) of respondents reported that they attended the surgery between **once a week or more**

44% (319) of respondents attend the surgery between once a month and twice a year

23% (135) of respondents attend the surgery once or twice a year



- Between once a month & twice a year
- Between once a week & once a month
- Less than once a year
- Once a week or more
- Once or twice a year
- Other





Patient Consultation FEEDBACK



Choice of Location

All respondents

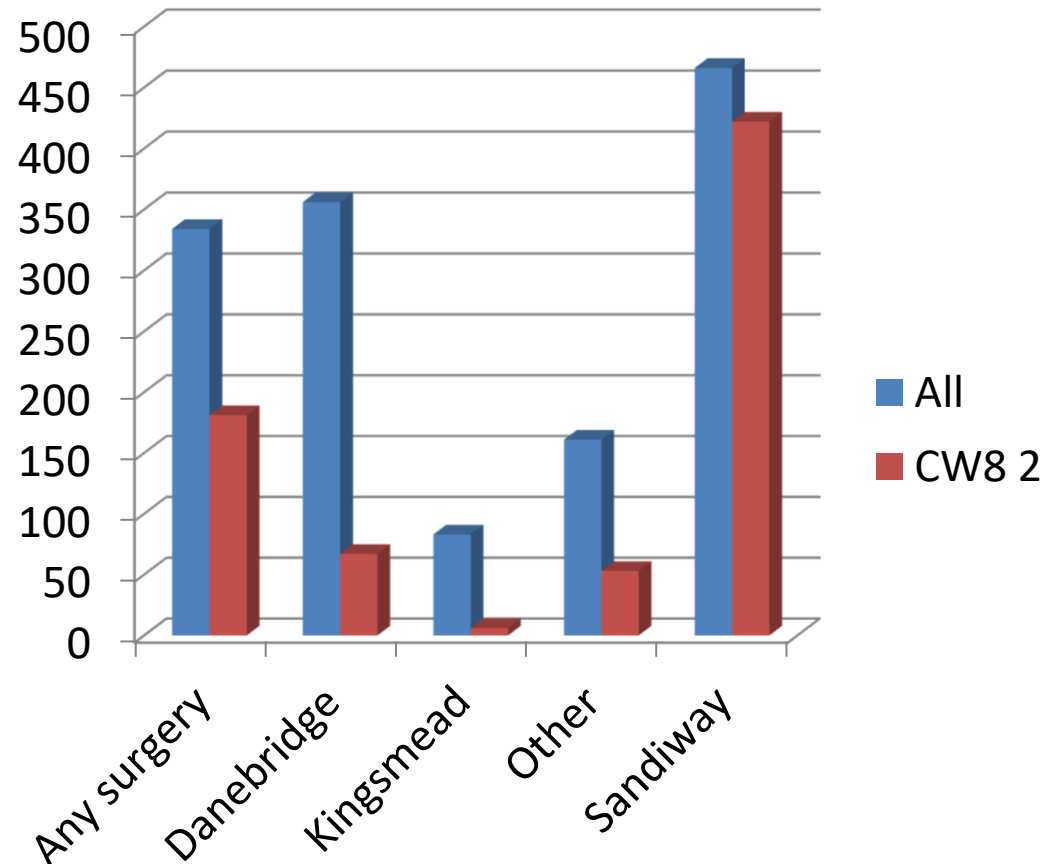
24% reported that they currently attend any surgery

33% reported that they currently attend Sandiway surgery

CW8 2 respondents

25% reported that they currently attend any surgery

58% reported that they currently attend Sandiway surgery



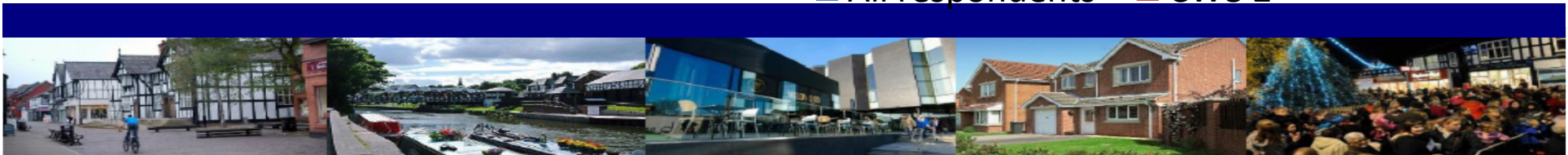
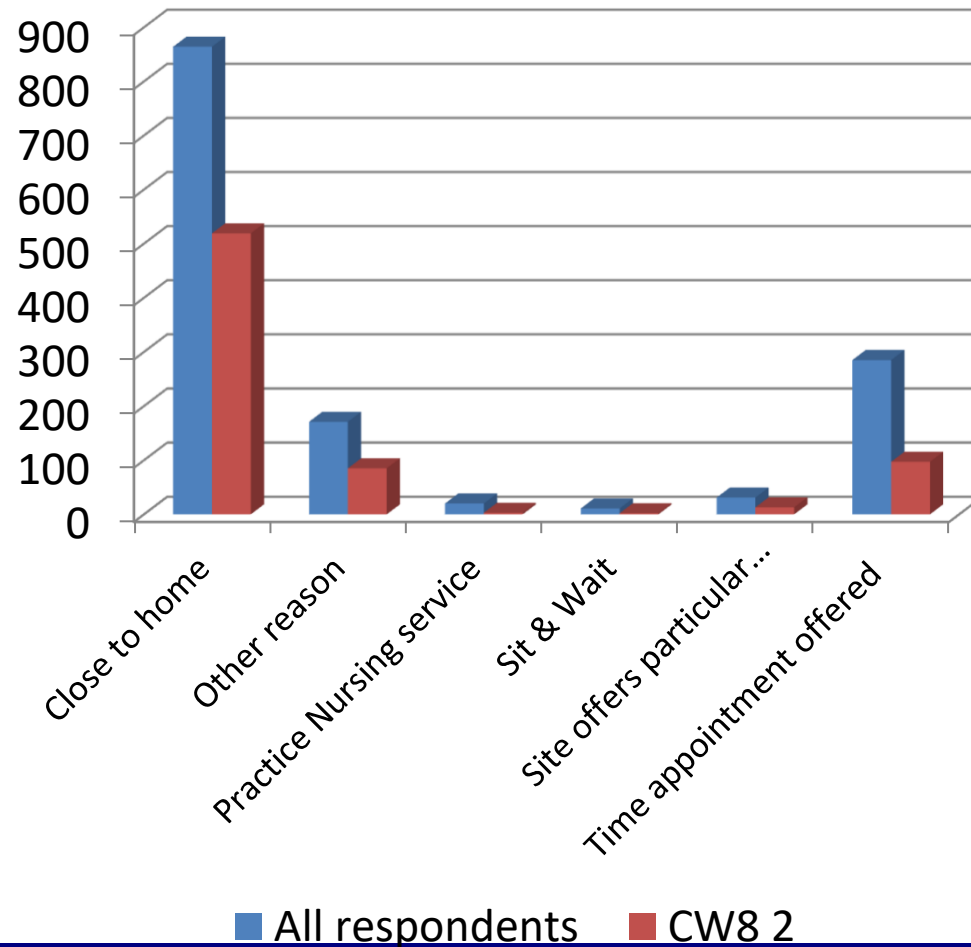


Patient Consultation



Reason for choosing surgery

The most popular reason for choosing a surgery is its proximity to home





Patient Consultation Concerns Raised

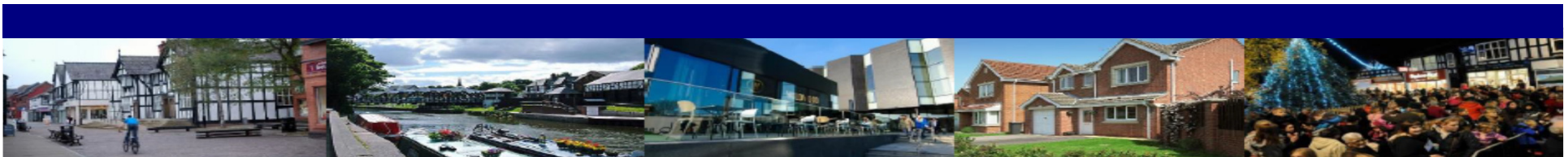


Repeat Prescriptions

- Order your prescription online
- Post your repeat prescription
- We are looking into arrangements for pharmacies to be able to manage your repeat prescription if you are a vulnerable patient

Samples

- We are looking into solutions to support you when you need to get a sample to us





Patient Consultation Concerns Raised



Transport

- There is a bus service (number 82 bus)
- Dial a ride
- Cheshire Voluntary Car Scheme
- Possible Solutions
 - Taxi call phone facility located in reception areas

Home visits(HV)

- We are reviewing our HV criteria and how we can support the increase in demand for this type of request

Flu Clinic

- We are looking into the feasibility of delivering these at a local venue for you

